Finding a provider in our online directory.

Use this guide to find providers before you enroll.

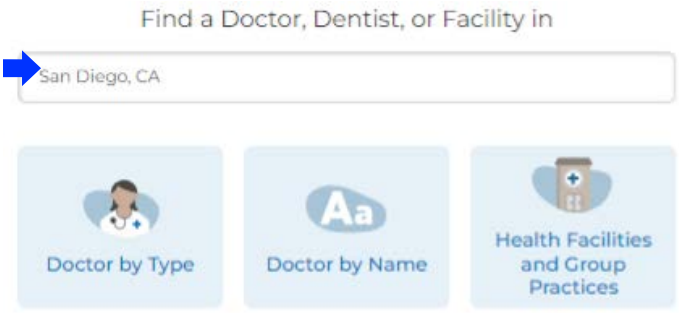
STEP 1 – Go to Cigna.com and select Find a Doctor at the top of the page.



STEP 2 – Under How are you Covered? Select Employer or School

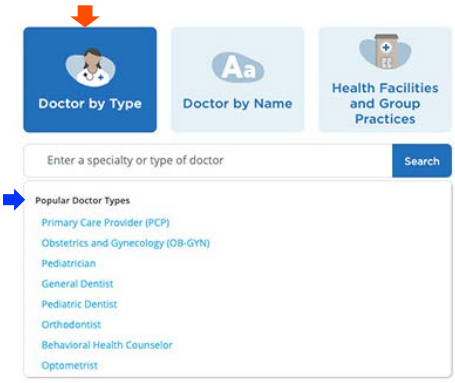


STEP 3 – Enter the **Address, City or Zip** of the doctor, dentist or facility.



To search **Doctor by Type**

STEP 4 – Select **Doctor by Type** and enter a specialty or type of doctor. (A drop-down of selections will appear for your convenience.)



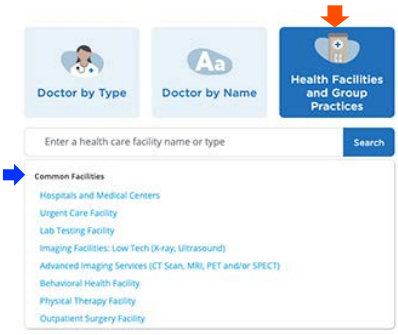
To search **Doctor by Name**

STEP 4 – Select **Doctor by Name** and enter the doctor's name in the search field.



To search **Health Facilities and Group Practices**

STEP 4 – Select **Health Facilities and Group Practices** and enter the health care facility name or type you are looking for, i.e., Hospitals, Urgent Care, Behavioral Health, etc. (A drop-down of selections will appear for your convenience.)



cigna healthcare

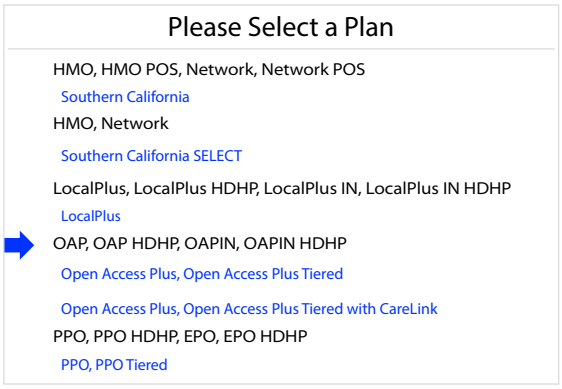
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Offered by Cigna Health Care of California, Inc.

STEP 5 – Continue as guest Confirm the city, state or zip that you live in and select "Continue". (Do not select "Continue without a plan" if prompted, since different plans might have different in-network providers). Your search results will appear.

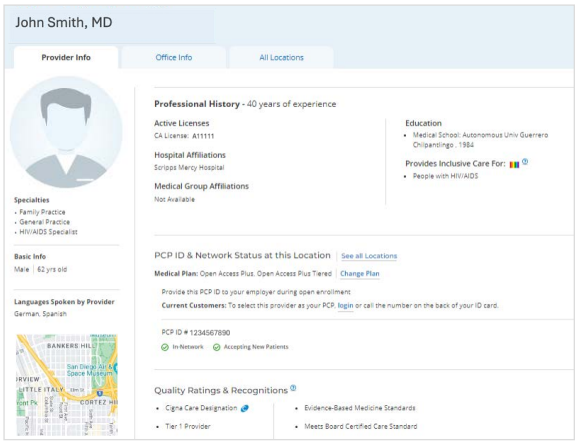


STEP 6 – Choose the appropriate Open Access Plus (OAP) plan under the OAP, OAP HDHP, OAPIN, OAPIN HDHP section. Your search results will appear.



STEP 7 – Select a provider from the list displayed. Here, you will also find the Medical Group associated with the provider and can select **See affiliated doctors**.

With the Cigna Open Access Plans®, you and each member on the plan have the option to choose a primary care physician (PCP) from any one of the provider groups in the OAP network.



Use the browser back button (arrow) to return to the list of providers and select change plan which will give you a full listing of providers in the chosen plan.



Questions? Call customer service at **800.244.6224**.

The providers and facilities that participate in the Cigna Healthcare network are independent practitioners solely responsible for the treatment provided to their patients. They are not agents of Cigna Healthcare. Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna Healthcare representative.

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